



Process to Request a Replacement Vaccination Card/Certificate

Only for individuals vaccinated in Hawaii

Where you got vaccinated	How to request a replacement card/certificate
Hospital, Pharmacy, clinic, health center, DOD, or VA	Contact the location/provider that administered the vaccine
Windward Community College, Windward Health Center Point of Dispensing (POD), Behavioral Health Administration POD, Leeward Community College, University of Hawaii, Project Vision Hawaii, Oahu in-home vaccination of Oahu Correctional Facilities	Call 808-586-8332
Hawaii Department of Health (HI-DOH) POD on Kauai, Maui, or Big Island	Contact HI-DOH's District Health Office in the respective county. Kauai 808-241-3495; Maui 808-984-8201; Big Island 808-974-6012
At a POD that is now closed AND you KNOW who was running the POD	Contact the provider that operated the POD (e.g., Queens, Hawaii Pacific Health, etc.)
You don't know who was operating the POD where you got your vaccination	Call 808-586-8332 or 833-711-0645. Provide your name, date of birth, vaccination location, date and approximate time you got vaccinated, your return phone number or email address

The Vaccine Administration Management System (VAMS) printout will be accepted. If you registered for your vaccination using VAMS, log into the system and print out the VAMS certificate.